

South Terminal Staff Car Park A

located within Long Stay South

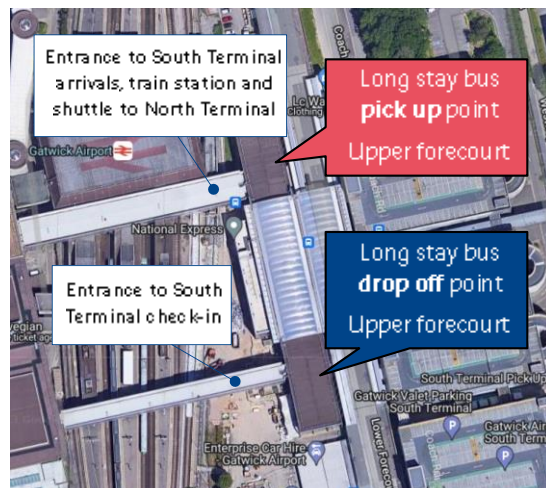
Driving directions

From the South Terminal Roundabout (near the M23), stay in the left-hand lane. Long Stay South is the *second* turn which approaches relatively quickly on your left, with the Gridserve electric forecourt. It is clearly signposted. The What Three Words for car park entry barriers is **desk.fear.simple**

Refer to the detailed map below for entrance, exit and bus stop areas you can use within the car park.



A shuttle bus operates 24/7 with a frequency of around 10-12 minutes. The total journey time is two minutes, and you'll be dropped off and picked up at the upper forecourt of the South Terminal.



South Terminal Staff Car Park A fact sheet

Pedestrian route to and from the South Terminal (lower forecourt)

The route in green is clearly signposted from the car park. It takes around 7 minutes to walk to the ground floor of the South Terminal. Take a lift to Level 2 to reach the South Terminal building entrances.



Staff car park security

Vehicle ID tags must be displayed in staff vehicles when parked in Zone A, with your ID pass details clearly visible. These can be collected from the ID Centre or the Short Stay South Customer Services exit building.

Signatories can request these via email to lgw.accessrequests@ncp.co.uk.



There's an always-open staff car park help line on **0800 6783353** – we recommend putting this number into your phone in case of emergency. The number can also be found on the rear of the parking permit.

Need help?

If you encounter issues on entry, take a ticket to enter the car park.

If you encounter issues on exit, please use the Bus Exit Lane and scan the ticket that you received on entry. If you are unable to use the Bus Exit Lane, use the intercom on the barriers to speak a member of the NCP team. You will need to provide the following information:

- Your full name
- Airport ID number (on front of your ID pass)
- Your company
- Vehicle registration

Contact your Authorised Signatory for reoccurring issues with entering or exiting the car park. They'll need the following details to send to NCP to investigate:

- Your full name
- Vehicle registration
- Photo of front number plate
- Photo of any ticket taken

All car park users must comply with our standard terms and conditions for staff parking.